

LifeSolutions

Safe Journey



Your safety is a priority. That's why your employer offers Safe Journey, available through your Member Assistance Program.

Safe Journey is a transportation reimbursement program. It encourages you to call a cab or ride-share service when it is not safe for you to drive or to ride with someone because of excessive alcohol consumption or other impairment. The program is available seven days a week. It will reimburse you for two one-way cab rides a year, up to \$50 per ride.

How the program works

- You call any ride service transportation provider you wish, pay for a ride home, and get a receipt. The rides are intended to be the ride home from the event, not to it.
- To begin a Safe Journey claim, send a brief email to LifeSolutions at **SafeJourneyClaim@Workpartners.com** requesting reimbursement.
- An automatic email response will explain how to file your claim. You'll email or mail your receipt to LifeSolutions and provide some personal contact information.

- You will receive a nonpersonalized debit card in the mail. A PIN will be emailed to you from Lifesolutions@upmc.edu. If you do not have email, we will call you to make arrangements.
- The debit card will be for the amount of the cab ride, up to \$50. Any cost beyond \$50 is your responsibility.

lifesolutions@upmc.edu
+1 855-209-8762 (TTY: 711)

To access the Work-Life section of our website, go to opba.com. Select Member Login to get started.



This information is not a substitute for professional care or your organization's policies. If you have or suspect you have an issue related to the material presented here, consult an appropriate professional.

Nondiscrimination statement

UPMC Health Plan, on behalf of itself and its affiliates, complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, creed, religious affiliation, ancestry, sex, gender, gender identity or expression, or sexual orientation.

Translation services

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-869-7228 (TTY: 711).



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